

U.S. Customs and Border Protection Definitions

Office of Field Operations (OFO)

OPERATIONAL SUPPORT

1. Motor Transport Operations (Vehicle Maintenance and Repair Transport)

Duties consist of the tracking of preventive maintenance checks and services. Duties will include transporting vehicles to and from authorized dealers and maintenance shops. CBP provides required equipment/personal protective equipment to perform the mission. This duty will increase operational effectiveness in OFO Ports of Entry by increasing vehicle operational readiness rates, and enable CBP officers to conduct enforcement duties.

Requirements: Licensed to operate General Services Administration (GSA) fleet vehicles, i.e., sport-utility vehicles, Sedans, pickups, and heavy vehicles.

Caveats: Duties will not bring NG members in contact with illegal immigrants/detainees, or persons present for entry. NG members will have limited contact with the public related to their duties, e.g., GSA vehicle vendors/dealers, maintenance garages, and parts vendors. NG members will not handle, or be involved in the chain of custody for evidence.

2. Non-Intrusive Ground Operations

Duties consist of guiding the flow of conveyances through active non-intrusive inspections (NII) systems and communicating with the CBP officer / primary operator. Individuals manage controlled areas to ensure safe operations at all times. This duty will increase operational effectiveness in OFO Ports of Entry and enable CBP to conduct enforcement duties.

Caveats: NG will be under direct supervision of a qualified CBP officer while performing duties. Duties will not bring NG members in contact with illegal immigrants/detainees, persons present for entry, or non-governmental personnel not related to their duties. NG members will have limited contact with vehicle drivers for the purpose of ground guidance and directional movement of vehicles in designated controlled areas. NG members will not handle, or be involved in the chain of custody for evidence.

3. Cargo Dock Support

Duties include guiding the flow of vehicles in a controlled area, unloading, moving, and loading commercial goods to facilitate inspections performed by CBP officers. Individuals may also prepare boxes and crates – by removing tape and plastic covering – for inspection by CBP Officer. Individuals will not be involved with the opening and inspection of boxes and crates

containing commercial goods. This duty will increase operational effectiveness of the OFO at Ports of Entry and enable CBP officers to conduct enforcement duties.

Requirements: Individuals must be DoD-certified or civilian certified on a Class III (8,000 pound) or larger forklift (the military forklift certification is transferrable for use in the POEs).

Caveats: NG will be under direct supervision of a qualified CBP officer while performing duties. Duties will not bring NG members in contact with illegal immigrants/detainees, persons present for entry, or non-governmental personnel not related to their duties. NG will have limited contact with vehicle drivers for the purpose of ground guidance and directional parking information in controlled areas /docking bays. NG members will not handle, or be involved in the chain of custody for evidence.

DETECTION AND MONITORING SUPPORT

4. Camera Operator

This duty is conducted in a climate-controlled environment, e.g., an operations center at a Port of Entry or a Field Office. Duties include the monitoring of video surveillance system cameras. Operators provide real-time situational awareness for CBP officers in order to respond to illegal activity and relay information on emerging situations as needed. Any required radio communications equipment will be provided by CBP. This position will enable CBP officers to conduct enforcement duties.

Caveats: Duties will not bring NG members in contact with non-governmental persons (such as illegal immigrants/detainees), persons present for entry, vehicle drivers, or the public. NG members will not handle, or be involved in the chain of custody for evidence.

5. Point of Entry Observer

This duty is conducted in an outdoor or a climate-controlled secured environment within a Port of Entry. Individuals perform area observations to detect and report illegal activities within, or near, a Port of Entry area. Observations focus on known and suspected areas where potential illicit activity occurs. The vulnerable areas under observation include camera blind spots, and areas lacking camera coverage. NG will report suspected illicit activities to CBP officers for further enforcement action. NG will not be involved in law enforcement actions. Any required radio communications equipment will be provided by CBP. This position will free up CBP officers to conduct enforcement duties.

Caveats: Duties will not bring NG members in contact with non-governmental persons (such as illegal immigrants/detainees), persons present for entry, vehicle drivers, or the public. NG members will not handle, or be involved in the chain of custody for evidence.

Air and Marine Operations (AMO)

OPERATIONAL SUPPORT

1. Administrative / Clerical

Duties: This duty is conducted in a law enforcement sensitive climate-controlled office environment. Duties include answering phones, monitoring and answering radio communications, and monitoring real-time situational moving map feeds – displaying both ground and air assets – to enable command and control by CBP. This duty will increase operational effectiveness at the air branch/unit level operations, which enables AMO agents to conduct enforcement duties.

Requirements: Secret clearance with a Tier 3 background investigation.

Caveats: Duties will not bring individuals in contact with non-governmental personnel (such as illegal immigrants/detainees) or evidence.

2. All-Source Analyst / Watch Support

Duties: Monitor imagery and sensor data collected by CBP and supporting National Guard manned and unmanned ground and airborne systems. All incidental information captured by video will be disseminated directly to law enforcement authorities for further analysis and review. This will increase situational awareness, allow CBP to conduct more effective field operations, and better inform decision makers.

Apply knowledge and skills to assist CBP with research and analysis of current and historical geospatial imagery/maps in response to internal and external law enforcement intelligence requirements, including imagery from national technical means and civil/commercial sensors.

Assist CBP with linguist/translation support to assist CBP with all-source analysis, and provide criminal analytical support.

This will increase situational awareness and free CBP/AMO Intelligence personnel to conduct field operations.

Requirements: Requires up to Top Secret / SCI clearance, a Tier 4/5 background investigation and a Perm Cert for mission duration. Linguist/translation skills where applicable.

Caveats:

- Duties will not bring individuals in contact with informants, persons presenting for entry, illegal immigrants/detainees, or evidence.
- DoD personnel supporting the Office of Intelligence will be briefed on rules and regulations governing intelligence oversight.

- National Guard intelligence personnel supporting CBP are not authorized to collect information.
- No U.S. persons may be targeted for surveillance, but any information incidentally collected on U.S. persons, or collected on other non-Department of Defense persons or organizations during execution of this mission, must be promptly turned over to civilian law enforcement officials.

3. Aviation Operations Planner

Duties: Personnel assist with aviation operational planning processes and orders development. Personnel must have knowledge in creating, processing, and submitting Aircraft and Personnel Automated Clearance System (APACS) requests, Diplomatic Clearances, and country clearances. The addition of these personnel will allow NASOC-A to put law enforcement operators, currently performing in these operational staff-rolls, back into the aircraft to execute their primary law enforcement duties.

Requirements: Personnel must be proficient in Microsoft office suite, and familiar with the Military Decision Making Processes. Personnel must have a Secret clearance with a Tier 3 background investigation.

Caveats: None

DETECTION AND MONITORING

4. Sensor Operator

Duties: Include operation of unmanned aerial sensor equipment and the monitoring of real-time radar detections. Operators provide real-time situational awareness to AMO agents who respond to illegal activity, and relay information to law enforcement ground support personnel on emerging situations as needed. This position will increase aircraft mission duration by adding an additional shift for camera system monitoring.

Requirements: No clearance specified.

Caveats: All incidental information will be disseminated directly to law enforcement authorities for CBP review and analysis. Duties will not include contact with non-governmental personnel (such as illegal immigrants/detainees) or direct contact with evidence.

5. Aircraft Sensor Operator

This duty is conducted in fixed-wing aircraft or light helicopter platforms. Duties include operation of camera sensor system equipment and relaying real-time information to ground law enforcement agents responding to illegal activity, as well as, force – protection – related

information on emerging situations, as needed. This position will enable AMO agents to fly additional aircraft, providing increased support to law enforcement agents.

Requirements: No clearance specified.

Caveats: All incidental information will be disseminated directly to law enforcement authorities for CBP review and analysis. Duties will not include contact with non-governmental personnel (such as illegal immigrants/detainees) or direct contact with evidence.

Office of Intelligence (OI)

OPERATION SUPPORT

1. Watch Clerk/Reports Writer

Duties: National Guard (NG) intelligence personnel will apply writing and analytical skills to review information received by CBP law enforcement agents. They will assist law enforcement authorities with management of all-source products, such as processing incoming messages; will assist in assembling, proofreading, and consolidating all reports; and will advise CBP on the significance of incoming information. This will increase situational awareness and allow CBP to better inform decision makers both within and outside the agency.

DoD Benefit: This is valid mission essential task list (METL) training for All-Source Intelligence Analysts.

Requirements: Top Secret-SCI clearance required. Tier 4/5 background investigation (SSBI) and a Perm Cert for mission duration. (e.g., MOS 35D, 35F (Enlisted), 350F, 35X acceptable. 35M, 351M, 35F (Officer), 35E, 35L, 351L, 35Y Preferred. ASI N7, S1)

Caveats:

- Duties will not bring individuals in contact with informants, persons presenting for entry, illegal immigrants/detainees, or evidence.
- NG personnel supporting the Office of Intelligence will be briefed on rules and regulations governing intelligence oversight.
- NG intelligence personnel supporting CBP are not authorized to collect information.
- No U.S. persons may be targeted for surveillance, but any information incidentally collected on U.S. persons, or collected on other non-Department of Defense persons or organizations during execution of this mission, must be promptly turned over to civilian law enforcement officials.

2. Information Requirements Manager

Duties: NG intelligence personnel will advise CBP with management of CBP information requirements to attain a better situational understanding of the border security environment and support CBP law enforcement information needs. These individuals will advise CBP on how to

better define/describe the border security environment, and determine/evaluate criminal-based courses of action based on the management of CBP assets and development of priority information requirements. This will allow for a more coordinated and deliberate use of sensors and assets, helping to improve situational awareness across the agency.

DoD Benefit: This is valid METL training for all-source analysts.

Requirements: Top Secret-SCI clearance required. Tier 4/5 background investigation (SSBI) and a Perm Cert for mission duration. (e.g., MOS 35D, 35F (Enlisted), 350F. ASI Q7. NG-J2 IAA Course. Preferred AFSC 14N, 1N0)

Caveats:

- Duties will not bring individuals in contact with informants, persons presenting for entry, illegal immigrants/detainees, or evidence.
- NG personnel supporting the Office of Intelligence will be briefed on rules and regulations governing intelligence oversight.
- NG intelligence personnel supporting CBP are not authorized to collect information.
- No U.S. persons may be targeted for surveillance, but any information incidentally collected on U.S. persons, or collected on other non-Department of Defense persons or organizations during execution of this mission, must be promptly turned over to civilian law enforcement officials.

3. Watch Support All-Source Analyst

Duties: Monitor imagery and sensor data collected by CBP and supporting DoD/NG manned and unmanned ground and airborne platforms. All incidental information captured by video will be disseminated directly to law enforcement authorities for further analysis and review. This will increase situational awareness, allow CBP to conduct more effective field operations, and better inform decision makers.

Apply geospatial analyst skills to assist CBP with research and analysis of current and historical geospatial imagery in response to internal and external law enforcement intelligence requirements, including imagery from national technical means and civil/commercial sensors.

Assist CBP with linguist/translation support to assist CBP with all-source analysis, and provide criminal analytical support.

DoD Benefit: This is valid METL training for all-source intelligence analysts and for job-immaterial tactical operations center (TOC) watch officers.

Requirements: Top Secret-SCI clearance required. Tier 4/5 background investigation (SSBI) and a Perm Cert for mission duration. Linguist/translation support a plus. (e.g., MOS 35D, 35F (Officer/Enlisted), 35G (Officer/Enlisted), 350G, AFSC 14N, 1N0, 1N1)

Caveats:

- Duties will not bring individuals in contact with informants, persons presenting for entry, illegal immigrants/detainees, or evidence.

- NG personnel supporting the Office of Intelligence will be briefed on rules and regulations governing intelligence oversight.
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